

D.G. Systems & D.M.

Dairy No. 5194

Date. 12/7/18

DIRECTORATE GENERAL OF SYSTEMS & DATA MANAGEMENT
1st Floor Tower A, NBCC Plaza, Saket,
NEW DELHI - 110021

F.No: IV(24)/35/2016-Systems/4020

Date: 05.07.2018

To,

All Director Generals/Chief Commissioners
Customs, Central Goods & Service Tax

Madam/Sir,

Sub: Advisory on Usage of VPN over Internet – reg

This advisory is being issued to highlight the steps that need to be followed by the sites to procure and operate using VPN over Internet Connectivity.

ADG (LAN/WAN)

2. It needs to be highlighted that all small or remote locations i.e. with users 4 or below may opt for a BSNL VPN over Broadband or a VPN over Internet by any Internet Service Provider (ISP). The connectivity via VPN over Internet can be provided by the ISPs in the following modes:

- i. Dongle
- ii. WiFi Hotspots
- iii. Modems (FTTH/ RF / Copper connectivity)

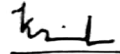
3. For all the modes under VPN over Internet Connectivity, the users are requested to ensure compliance of the following points:

- i. The users should have a valid SSO ID.
- ii. The users should have a valid ICEGATE email ID (If the user does not have an SSO ID, ICEGATE email ID, then a request is to be sent via Systems Manager/Nodal Officer/Comm Admin to Saksham Seva for creation of the SSO ID/ ICEGATE email ID).
- iii. In case the users have forgotten their passwords or the password has expired then the user can contact Saksham.seva@icegate.gov.in via mail or call 1800 266 2232/1800 121 4560.
- iv. The request should be sent to Saksham Seva via the Systems Manager/Nodal Officer/Comm Admin for creation of VPN ID in the template as shared by Saksham Seva.
- v. At the backend the UAM (User Access Management) teams would validate the data provided and access would be shared with the users over mail.

4. Further, it is requested that in view to secure the VPN over Internet for users, all default passwords should be changed once the connection is enabled.

5. In addition to the above a user guide is being shared as an Annexure A for the user to install the VPN client on their machines and access the applications successfully. It is requested that all requests sent to the department/ Saksham Seva should be from Icegate or Government IDs.

Yours faithfully,



05.7.2018

(Prashant Kumar Sinha)
Additional Director General
(LAN/WAN)