



**DIRECTORATE GENERAL OF SYSTEMS &  
DATA MANAGEMENT**  
1<sup>st</sup> Floor Tower A, NBCC Plaza, Saket,  
NEW DELHI – 110017

F.No: IV(26)/123/2009-Systems-Pt.I/8042-58

Date: 26.09.2018

To,

All Principal Chief Commissioners/Chief  
Commissioners of Customs.

Sir/Madam,

**Subject: Procurement of BSNL Channel Partner Connectivity by Custodians.**

Please refer to the above subject.

In this regard, it is to be stated that Partner connectivity protocol solution has been released by CBIC in March 2017 that cites the procedures to be followed by Custodians.

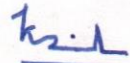
2. The CBEC Partner Connectivity Protocol-Solution has been created in view of the Handling of Cargo in Customs Areas Regulations 2009” (referred in short as ‘Regulations’) and CBEC Circular No. 13/2009-Cus dated 23.03.2009 and circular no. 4/2011-Cus dated 10.1.2011.

3. It is to be noted that Custodians approach the local BSNL circles to provide the connectivity. The involvement of several local BSNL circles has resulted in misconfigurations and delay in provisioning of the CFS MPLS link. In order to ensure smooth operations of the Channel Partner links, a meeting was held with BSNL’s Chennai Circle.

4. BSNL Chennai Circle has requested that all Custodians should reach out to Chennai Circle for placing orders of CFS MPLS links. This would ensure that all links are commissioned and configured correctly. Further, the Chennai Circle will remain as the prime contact for all Custodians seeking CFS MPLS connectivity. A letter from BSNL Chennai circle is attached for reference.

It is requested that all Custodians in your Zone may be guided to reach out to BSNL Chennai Circle for procurement of new CFS MPLS links.

Yours faithfully,

  
26.9.2018

(Prashant Kumar Sinha)

o/c Additional Director General(LAN/WAN)

Copy to: i) Director General, Directorate General of Systems & Data Management, 4<sup>th</sup> & 5<sup>th</sup> Floor, Hotel Samrat, Chanakyapuri, New Delhi-110021 for kind information.  
ii) Additional Director Generals, DG Systems, All Zones.



एस.एम.कलावती, B.E., M.B.A., I.T.S.  
मुख्य महाप्रबंधक  
चेन्नई टेलीफोन

**S.M. KALAVATHI**, B.E., M.B.A., I.T.S.  
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भारत संचार निगम लिमिटेड  
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**No.CGM/GENL/2018-18**

**Dated the 3<sup>rd</sup> AUG, 2018**

**To**

Asst. Director General (Systems)  
Central Board of Excise and Customs  
New Delhi.

As you are aware, BSNL is providing the MPLS links to individual Container Freight Agents (CFAs) for getting connected to CBEC server at Delhi and Chennai. BSNL Chennai Telephones is the nodal circle for this project. Normally individual Agents are approaching Chennai Telephones and the connectivity is provided on PAN India basis. However, in few cases customers have approached the local BSNL office and got the connectivity. We have already initiated the process to bring all these customers under Chennai Telephones, so that Chennai Telephones can be the single point of contact to CBEC for this project.

It is requested that Commissioners of CBEC may be suitably instructed to direct CFAs to approach BSNL Chennai Telephones only for the connectivity and not any other BSNL Office.

The contact details of the Enterprise Business Team handling this project in Chennai Telephones is as follows:

- |                         |            |            |  |
|-------------------------|------------|------------|--|
| 1. Shri S Kalaivanan    | NAM        | 9445195933 | <a href="mailto:kalaivanans@bsnl.co.in">kalaivanans@bsnl.co.in</a> |
| 2. Shri V Krishnamurthi | AGM (EB-I) | 9444400465 | <a href="mailto:agmeb.chn@gmail.com">agmeb.chn@gmail.com</a>       |
| 3. Shri S Sundaresan    | DGM (EB-I) | 9444504733 | <a href="mailto:agmeb1chtd@gmail.com">agmeb1chtd@gmail.com</a>     |

*S.M. Kalavathi*

**(S.M. KALAVATHI)**  
**CHIEF GENERAL MANAGER**